

March 11th, 2010

Chief Agri/Industrial Division
4400 East 39th Street – P.O. Box 848
Kearney, Nebraska 68848-0848

Dear Mr. Ed Benson General Sales Manager,

Over the past four years, I have purchased two Chief Titan grain bins and a considerable amount of grain drying and handling equipment from Chief Industries. On every occasion: in terms of value, service at the time of sale, and most remarkably the service provided after the sale - you have exceeded my expectations. I have been truly impressed with your commitment and willingness to do the right thing to serve the farmer. It's refreshing to do business with such a professional organization. You certainly set the highest standard for accountability and dependability. Thank You!

I would also like to express my appreciation and gratitude to Mr. Meryl Newman of Newco LTD. who promptly responded and assisted to my every inquiry and a special thanks to an experienced and conscientious crew from U.S. Grain Storage Systems, who rose to the challenge in some very unpleasant weather to serve my needs. Great Job!

Sincerely, Craig Hill
11620 210th Ave
Milo, Iowa 50166